

Butler-Hawle

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Hawle Curved Stairlift - LIFETIME WARRANTY

Hawle has proven over time that the German engineering and superior materials used in their products make for long term reliability, with low incidence of repair resulting in customer satisfaction and a great product reputation.

Butler Mobility is so sure that the Hawle Indoor Stairlift is THE best Stairlift on the market today that we are willing to offer a lifetime warranty on the drive train and motor.

HAWLE LIFETIME WARRANTY DETAILS

- Warranty applies to Indoor Stairlifts Only
- Warranty is NON-Transferrable - Available to Original Owner Only
- Dealer is responsible for informing their Customers of this Warranty and explaining the Registration Process as stated below.
- Owner/Customer (Not Dealer) MUST register their Hawle Indoor Stairlift within 30 days of installation. The Lifetime Warranty will not be valid unless the stairlift is registered properly.
- Registration Instructions: go to www.Butler-Hawle.com and click on the Hawle Warranty Banner at the top of the webpage where it says "REGISTER" and complete all necessary information and then click "SUBMIT".
- If Owner does not register their Hawle Indoor Stairlift within 30 days of the installation date, then Hawle's standard warranty will apply (5 years on drive train/motor and 2 years on parts).
- **Yearly maintenance must be performed by Dealer to keep this warranty in effect.**

WARRANTY COVERS THE FOLLOWING PARTS

- Drive Unit / Motor
- Gearbox
- Switches
- Any part that ensures the stairlift runs mechanically

ITEMS NOT INCLUDED IN WARRANTY

- Outdoor Stairlifts
- Rail
- Batteries
- Toggle Switches
- Plastic Covers
- Seat and Seat Back
- Seat and Arm Upholstery
- Cosmetic Damage (paint, scratches, tears, etc. that occur after installation)
- Freight / Shipping Costs on non-covered parts

Replacement parts will be sent to the Dealer that installed the Stairlift.

NOTE: Dealer is responsible for return of all defective parts to Butler Mobility